

## Contacting Children's Services: Information for Students

If a serious safeguarding or child protection situation occurs outside of college hours, regarding you or a friend, and where it is not possible to contact a safeguarding lead, please follow the steps below and then contact the DSL or a Deputy as soon as possible.

If you are at imminent/significant risk of harm/immediate danger you should **call 999** in the first instance (for police and/or ambulance).

**Anyone can make a referral to Children's Services.** If you decide to call them, they will want to know:

- Full name
- Date of birth
- Address
- Personal telephone number and numbers for significant adults (e.g. parents/guardians)
- Names and dates of birth of any siblings and the school they attend (if possible and relevant)

### Contact Details

#### **DUDLEY:**

Telephone: 0300 555 0050

Emergency out-of-hours: 0300 555 8574

#### **SANDWELL:**

0121 569 3100 (out of office hours is the same number)

#### **BIRMINGHAM:**

Telephone: 0121 303 1888

Emergency out-of-hours: 0121 675 4806

#### **WOLVERHAMPTON:**

Telephone: 01902 555392

Emergency out-of-hours: 01902 552999

#### **SHROPSHIRE:**

Telephone: 0345 678 9021

Emergency out-of-hours: 0345 6789040

#### **STAFFORDSHIRE:**

Telephone: 0800 1313 126

Emergency out of hours: 0345 604 2886

#### **WORCESTERSHIRE:**

Telephone: 01905 822666

Emergency out of hours: 01905 768020.

**If you are concerned about a child who does not attend this college, you can contact the NSPCC via [help@nspcc.org.uk](mailto:help@nspcc.org.uk) or 0808 800 5000**